



# ***Pay Pool Administrator Advisory***

**2014-12**

**Issue Date: September 24, 2014**

**Topic:** Scheduled Server Maintenance – CAS2Net Temporarily Unavailable 27 September 2014

**Discussion:** Between the hours of 8:00 PM and 10:00 PM EST on Saturday, 27 September, users will not be able to access CAS2Net due to scheduled maintenance at the host server site, the Acquisition Logistics and Technology Enterprise System and Services (ALTESS). We hope the application of the patch on the weekend lessens the number of CAS2Net users who experience an interruption of service.

**Action:** Advise your CAS2Net users that CAS2Net will not be available during the scheduled maintenance period. Additionally, we'll add a notification banner to the Welcome screen to alert users of the service outage.

We anticipate CAS2Net will be operational no later than 8:00 PM EST on 27 September. We will send another notification on Monday morning, 29 September, in the event the system remains unavailable beyond the scheduled timeframe.

We ask that you thank the workforce for their patience and we apologize for any inconvenience.